

Accessibility Statement

At Kathleen's Lodge Care Home, we are committed to ensuring that our website is accessible to everyone, including individuals with disabilities. We strive to provide an inclusive and user-friendly experience for all visitors, regardless of their abilities or the technology they use.

Our Commitment to Accessibility

We aim to adhere to the Web Content Accessibility Guidelines (WCAG) 2.1, Level AA standards, to ensure that our website is:

- **Perceivable:** Information and interface components are presented in ways that all users can access.
 - **Operable:** Users can navigate the site effectively using various input methods, such as keyboards, screen readers, or touchscreens.
 - **Understandable:** Content is clear and easy to comprehend.
 - **Robust:** Our website is compatible with a wide range of assistive technologies and browsers.
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Accessibility Features

To enhance accessibility, our website includes the following features:

- Text alternatives for all non-text content (e.g., images).
 - Keyboard-friendly navigation.
 - Adjustable text size and high-contrast options for better readability.
 - Logical page structure with clear headings and labels for screen readers.
 - Accessible forms with appropriate labels and instructions.
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Ongoing Improvements

We are continuously working to improve the accessibility of our website by:

- Conducting regular testing and audits to identify and address potential barriers.
- Updating our site's design and functionality to meet evolving accessibility standards.
- Seeking feedback from users to identify areas for improvement.

How to Contact Us

If you experience any issues accessing our website or have suggestions for improvement, please let us know. We value your input and are committed to making necessary changes to enhance your browsing experience.

Contact us at:

Email: care@kathleenslodge.com

Phone: 01273 452905

Alternative Formats

If you require information from our website in an alternative format (e.g., large print, braille, audio), please get in touch with us, and we will be happy to assist.

Thank you for visiting Kathleen's Lodge Care Home website. We are committed to providing equal access to all.